

Press Release: The Star-Herald  
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### Belton's Carnegie Village wins "Best in Class" award

Carnegie Village was recognized and received its annual resident satisfaction survey for 2010 at the end of February. The assisted living community scored "Best in Class" in the areas of security and safety, transportation needs and quality of food.

Additionally, Carnegie Village Assisted Living scored 100% satisfaction in the areas of dignity and respect and admissions process.

The honors were given by Pinnacle Quality Insight, a nationally recognized customer satisfaction firm, independent of the Tutera Family Communities.

Residents and family members are asked throughout the year to evaluate several aspects of their received services. From the results of these interviews, Pinnacle awarded "Best in Class" to Carnegie Village Assisted Living. This rating was determined by comparing Carnegie Village in each service area to similar care providers across the country.

"We are very excited to receive this honor and are proud of our associates for achieving this award highlighting excellence in care. We love our residents and want them to have the highest quality of life; we want them to love their home," said Peaches Cunningham, Executive Director for Carnegie Village.

Cunningham said an important feature at Carnegie Village is attention to detail and desire to provide the very best. "Our overall satisfaction score was 93%, which is huge. Residents and families were asked to rate us in many different areas including personal care, cleanliness, communication, response to problems and recommend to others. All of these areas we scored extremely high. The Tutera family of communities prides itself on having family be at the heart of everything we do."

Carnegie Village has 44 assisted living apartments, and there are no long-term leases required to move in. For the convenience of residents, rent is month-to-month, with no endowments or buy-ins.

Carnegie Village is situated on 22 acres and is adjacent to Belton's Memorial Park at 107 Bernard Drive. To speak to a representative call (816) 33-7848. For more information visit [www.carnegievillage.com](http://www.carnegievillage.com).